

Retention Through Employer Branding in a Down Economy

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#TechTalentNorth



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May 31, 2023 | Speaker: Sezzy Beasley



About me



• 15+ years HR (People & Culture) experience

- Strategic marketing & communications background
- Global international teams / worldwide networks

Director, HRBP for TiMi Studio Group, North America Region

Sezzy Beasley





Takeaways:

- 1. Strategies for employer branding during tough times
- 2. Identify and prioritize target markets for retention
- 3. Ways to focus on retention instead of recruitment
- 4. How to keep wellness, learning and development during down times

What's going on right now?

"According to data compiled by Layoffs.fyi, the online tracker keeping tabs on job losses in the technology sector, 669 tech companies have laid off about 193,098 staff so far this year, compared to 164,411 layoffs last year."

> May 12, 2023 www.computerworld.com/article/3685936/tech-layoffs-in-2023-a-timeline.html

What does this mean?

- Layoffs are taking place in the Tech Industry
- Hiring freezes resulting in no active recruitment (no open job requisitions)
- Companies don't want to draw attention to their RIFs or possible product pivots that could in any way allude to instability within the organization

Tendency is to go silent

SLIDO QUIZ (Conference organizers will make this and add QR code slide)

From this list, which social media are you using? (select all that apply)

- Facebook
- Instagram
- Twitter
- LinkedIn
- TikTok
- BeReal
- Snapchat



Showcase the real things that you are doing to increase morale and employee engagement.

This is about bringing people along for your journey - potential candidates could become customers, potential customers could become new employees.

I'm here to challenge you to think differently about the opportunities in this situation...

RALLY

COLLABORATE



1. Rally your team

Start with the People & Culture (HR), Talent Acquisition, and Operations Teams

What do you currently have in your strategic plan for the year? What are you trying to implement and why? **What makes you proud to work at your organization?**



Case Study Example



Separated from a UK parent company, Improbable Worlds Ltd., and became a rebranded independent game development studio in February 2022 with 125 team members in Canada (specifically Edmonton Alberta) and the UK.

As Head of People, I was responsible for setting up the people and culture function within the studio from the ground up, this included implementing the strategy for our employer branding. We went from 0 to over 3500 followers in LinkedIn within a year, all without having a product/game launched nor being located in a large tech industry or game development market.

Events

Inflexion Games INFLEXUOR 3,839 followers 5mo · 🕥

We were beyond thrilled to host a group of University of Alberta Students from the CMPUT 250 class today! This class helps students gain hands-on experience in developing video games as a multi-disciplinary team project. It was a pleasure to connect with students from computer science, arts and business.

#students #gamingstudio #yeg #yegtech #gamingindustry #videogames #gamedev



CC@ 99



CC 92

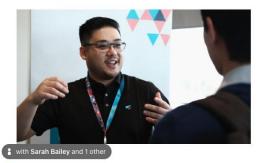
. . .

Thank you to the University of Alberta Computer Engineering Club for hosting us at their Career++ Event last week! We had an amazing time chatting with all of the students about Inflexion Games and Project Nightingale!

Keep an eye out in the upcoming months for Spring/Summer Internship opportunities with our studio!

#careerfair #students #internshipopportunities #computerengineering #computerscience #gamestudio #gamedevelopment #nightingale #survivalcrafting #rpg #pcgaming





Notable Benefits

Inflexion Games 3,839 followers 11mo · Edited · (\$)

A couple of weeks ago we launched Inflexion Games' 'Summer of 2022' Lunch Program here in our Edmonton Studio! We wanted to find a way to support some of our neighbors around 104th Street and ensure we're being part of the community. What better way than to provide daily lunch vouchers to our team, allowing them to visit some of the amazing local restaurants we have nearby!

Our restaurant partners have loved the support and our team not only get some great meals, they're also getting fresh air, stretching their legs, and demonstrating our value of Fellowship by enjoying delicious food with their teammates!

#yeg #yegdt #fellowship #gamedev #gamestudio #lunchtime



Inflexion Games 3,839 followers 11mo · (\$)

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Here at Inflexion Games, we provide Coordinated Studio Breaks and this year we're closed for a summer break from June 30th-July 4th!

We hold a value of ambition and knit that with a mindset of long-term, sustainable development processes. Our Coordinated Studio Breaks are one way we champion this as we offer a time for our developers to be away at the same time and not worry about coming back to a backlog of work. We're encouraging our team to rest, recharge, and support their mental health & wellbeing by taking advantage of this benefit.

We want to thank all of our Inflexioneers for their hard work and dedication. Enjoy the well deserved break!

#summerbreak #longweekend #amazingteam #gamedev



DEIB L&D



As we have approached today, the National Day for Truth and Reconciliation, we as Inflexion Games have been learning and participating in acts from Dr. Crystal Fraser and Dr. Sara Komarnisky's 150 Acts of Reconciliation. Today we will practice "Listen more. Talk less" Act #32. We encourage everyone to honour this day and take time to read through these acts and learn how you can move forward in truth and reconciliation.

https://lnkd.in/gsAWkFE

#nationaldayfortruthandreconciliation #150actsofreconciliation

SEPTEMBER 30, 2022 HONOURING

NATIONAL DAY FOR TRUTH AND RECONCILIATION





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Over the last few weeks we have been spending time exploring our unconscious biases and its impact with Flip Learning. Here are some of the key takeaways that we have found valuable throughout our learning that we wanted to share with you!

#unconsciousbias #biasawareness #bias #traininganddevelopment #gamestudio #yeg #learning #stereotypes

STRATEGIES TO REDUCE THE EFFECTS OF UNCONSCIOUS BIAS



1 repost

2. Collaborate across teams

Take a holistic approach. Build a team of action with the people & teams you have access to within your company, such as:

- Marketing and Communications
- Business Development
- Community Management
- Customer Success
- Product Development



Tips on starting this process:

Establish your brand voice and imagery

- Create an asset library
- Set up a corporate account for a graphic design/photo editing app
- Provide overview and training on brand guidelines
- Confirm which posts can be reposted and how to respond to comments

Don't duplicate efforts

- Share plans and content calendars
- Stagger scheduled posts and events
- Always assign someone to take photos and where to save them
- Coordinate posting accountability

Assign tiered level of posts and content

- Categorize the levels of which posts can be easily created and posted by the People & Culture team members.
- Other customer target audience posts and content should be developed and completed by Marketing and Creative teams.

Set up an approval process

- Create a private slack or teams channel with the key stakeholders and approvers
- Provide a template or form with the required information that needs to be reviewed and approved. Eg: Date, which platform(s), event/activity, copy, pic
- Provide clear instructions for reviewers: eg. add comments for edits in the thread, add an emoji checkmark for seen and approved.

Collaborative Posts

Inflexion Games 3.841 followers 2mo · Edited · 🕥

Watch our newest Developer Spotlight, which is about our extremely dedicated and skilled developer, Brae Stoltz, Gameplay Programmer on Nightingale!

Read about Brae here: https://lnkd.in/ga7zyT6r

#nightingale #pcgaming #gamedeveloper #gameplay #gamestudio #yeg #alberta #survivalcrafting #womeningames #womensmonth #iwd2023 #embraceequity



International Women's Day Developer Spotlight: Brae Stoltz, Gameplay Programmer

playnightingale.com · 2 min read

CCO You and 47 others

2 comments



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1mo · Edited · 🕥

Nightingale update! We just completed our first successful continuous play playtest!

Although the bears put up a good fight 🚟, the boars didn't stand a chance against the realm walkers!

Read more about how it went and some great contributions from the playtesters here https://lnkd.in/afx9vtv4

#gamestudio #gaming #pcgaming #survivalcrafting #rpg #openworld #nightingale #yeg #yegtech #playtest



- OVER 12,000 HOURS PLAYED
- 24,980 TOOLS WERE CRAFTED
- 24,954 PIECES OF FOOD WERE CRAFTED
- 7.925 BOARS WERE KILLED
- 1.132 RANGED WEAPONS WERE CRAFTED
- 47 PLAYERS WERE KILLED BY BEARS
- 2 WATER BUFFALO WERE KILLED BY UNARMED PLAYERS



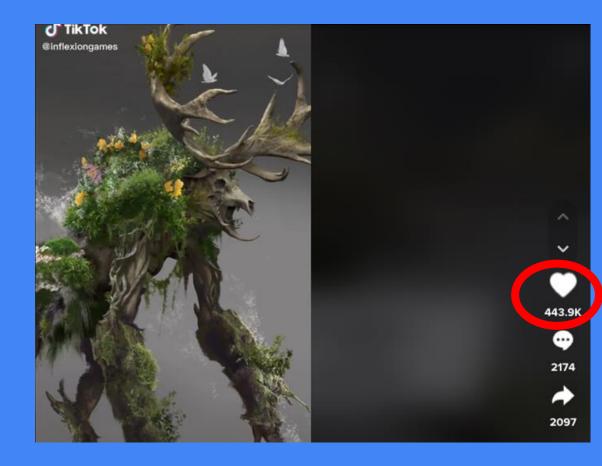
Playtest Summary | March 15th - 17th, 2023 playnightingale.com • 2 min read

CCO You and 240 others

8 comments · 11 reposts

. . .

Collaborative Posts



Additional Tips for posting on LinkedIn

- Keep the copy between 1-3 paragraphs
- Use emojis
- Tag people or organizations in the photos and @ link them in the writeup for more reach and shareability
- List popular relevant hashtags at the end or incorporate them into the copy
- Repost relevant posts from partners and team members. "Repost with your thoughts" for added reach
- Start by posting once a week. Increase from there with additional planned content

3. Plan for the upcoming quarters

Building off of what you're currently doing and collaborating with the other teams, you should now strategize on retention efforts through culture renovation and continuous improvement.

Keep in mind that this planning process will naturally transition to support future recruitment efforts for when the need arises to backfill or grow the team again.



Things to plan for:

Identify and prioritize target markets for retention

- Internship and co-op programs (Government grant funding is available to help cover costs)
- Empower team members to be mentors and supervisors of interns for management/leadership development and growth opportunities

Identify and prioritize target markets for retention

- Do Stay Interviews with strong performers, high impact, and culture building team members
- Build internal L&D programs for knowledge transfer/sharing from the experts within your organization

DEIB commitments and initiatives

• Find out what matters to your team and customers and how this can be incorporated into your employer brand strategy.

Eg: Reach out to schools and programs that work with marginalized communities and see how your team can get involved. Promote those initiatives to spotlight the organizations that need the promotion and provide recognition to the team members who are participating and volunteering.

Be resourceful and think outside the box

- Wellness can be provided with low cost efforts. Examples:
 - "Wellness Wednesdays" initiatives like an extended lunch break or encouraging outdoor activities such as taking a break for a walk. OR "Thoughtful Thursdays" mindfulness sessions

Be resourceful and think outside the box

- Wellness can be provided with low cost efforts. Examples:
 - Audit of total rewards benefits package and funds allocation
 - Renegotiation for cost savings on monthly premiums
 - Coordinated PTO breaks

Be resourceful and think outside the box

 Use these activities for Employer Branding. Your team will be reminded and feel thankful to be at a company that prioritizes wellness for the team. Apply for Employer Awards and Certifications

- Strong team culture and employee satisfaction - don't shy away from public recognition for those achievements
- Employer Awards and Certifications can validate the strength of the people programs and culture
- Put your company on the radar for future top talent

Showcase the real things that you are doing to increase morale and employee engagement.

This is about bringing people along for your journey - potential candidates could become customers, potential customers could become new employees.



Thank you!

Contact me at: LinkedIn: /in/sezzybeasley/

